

PROVIDER BULLETIN

No. 13-73

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TO: Medicaid Providers of Ambulance Services

FROM: Vivianne M. Chaumont, Director 
Division of Medicaid & Long-Term Care

BY: Rosemary Stubbendeck, Program Specialist, RN
Division of Medicaid & Long-Term Care

RE: Non-Emergency Ambulance Services

Please share this information with administrative and billing staff.

The intent of this Provider Bulletin is to provide clarification of the Medicaid policy pertaining to non-emergency ambulance services.

A prior authorization is not required for non-emergency ambulance services.

An ambulance service that does not meet the definition of an emergency transport must be billed to Medicaid as a non-emergency transport. Non-emergency transportation providers should bill Medicaid for non-emergency transportation and attach supporting documentation showing the necessity of the ambulance transport in accordance with 471 NAC 4-005.01.

For questions regarding this Provider Bulletin, please contact Rosemary Stubbendeck, Program Specialist, RN at rosemary.stubbendeck@nebraska.gov or 402-471-9384.